

Medical Transport

Acton Municipal Utility District has arranged to provide a very low-cost membership for Texas EMS and CareFlite. Membership in these services allows AMUD residential customers some peace of mind during medical emergencies because if you are a member in these programs, it means that anyone living in your household and who also maintains regular insurance or Medicare and needs one of these services should not incur any additional charges after his or her regular insurance has made its payment.

Note to our Medicaid residents, there are state restrictions that will not allow for your participation in these offers. However, other members of the household may benefit from the memberships, should you wish to keep them. We encourage the households with a Medicaid member to contact Texas EMS and/or CareFlite to discuss whether they wish to opt out.

For more information regarding services provided by Texas EMS and/or CareFlite, please give them a call or visit their web sites at the phone numbers and addresses listed below.

Texas Emergency Medical Services (Texas EMS)

2200 Commercial Lane
Granbury, Texas 76048

www.MyTexasEms.org

817-279-1408 - fax: 817-573-9711

Texas EMS provides ground ambulance services for the Hood County area. Membership in the Texas EMS program means that anyone living in your household who also maintains regular insurance or Medicare and who needs the services of Texas EMS will not incur any additional charges for the ambulance service after his or her regular insurance has made its payment. Also, in addition to your membership in the Texas EMS ground ambulance program, you will also receive a membership with the AirEvac Lifeteam at no additional cost. AirEvac Lifeteam operates an air ambulance helicopter and provides emergency medical transports when ground ambulance service is inappropriate. With the AirEvac membership, you will receive all of the benefits and cost savings outlined above in the event you need to be transported by air. Please note however that AirEvac Lifeteam is not affiliated with CareFlite air ambulance service, and this membership will not cover costs incurred for services provided by CareFlite.

The fee for membership is \$2.00 a month and will be added automatically to the monthly water bill for residential customers. Beginning January 1, 2025, the membership fee will increase to \$3.00 a month. This fee will cover all residents of the household. It is completely optional and voluntary.

CareFlite

3110 S Great Southwest Pkwy
Grand Prairie, Texas 75052

www.careflite.org

877-339-2273 – fax: 972-988-3144

CareFlite offers membership in their air and ground ambulance service covering medical transports throughout their service area which covers a large portion of the North Central Texas region. CareFlite is not affiliated with Air Evac Lifeteam. Membership in the CareFlite program means that anyone living in your household who also maintains regular insurance or Medicare and who needs the services of CareFlite will not incur any additional charges for the air or ground ambulance service after his or her regular insurance has made its payment.

The fee for membership is only \$1.00 a month and will be added automatically to the monthly water bill for residential customers. This fee will cover all residents of the household. It is completely optional and voluntary.

In recap, should you decide to take advantage of both membership offers, there will be a total monthly fee of \$3.00; after January 1, 2025 the total monthly fee will be \$4.00. Please bear in mind that this is an **optional additional fee**. These additional fees will appear on your water bill.

You can opt out of one or both of these offers by returning the attached signature form at the bottom of the page and indicating that you do not wish to participate in Texas EMS Service and/or CareFlite Service. It's entirely up to you.

I do not want Texas EMS Service

I do not want CareFlite Service

Your Name – Please Print Name

Signature of Primary on AMUD Account

Your AMUD Account Number

Today's Date

AMUD Service Address

Phone Number