

## Paperless Billing

### Acton Municipal Utility District

6420 Lusk Branch Court  
Granbury, Texas 76049

Many customers have requested an option to stop receiving paper bills and AMUD wants to meet those needs. Going paperless is better for the environment – less paper to print the bills and less fuel used to deliver them.

There are many reasons our customers are choosing to go paperless – it's the most environmentally friendly choice, it is more secure because there is no paper trail and it's convenient and easy. You can also get your bill sooner by going paperless - you don't have to wait for the mail.

Going Paperless is a choice you now have. Signing up for online services allows you to pay your bill online, with the option of receiving a paper bill if you wish.

#### **Are there any charges for paperless billing?**

No. Going paperless is simply a choice you now have.

#### **Can I have notifications sent to multiple e-mail addresses?**

No. The billing system only allows one email address per account.

#### **How will I receive late notices if I am paperless?**

Late notices will be mailed.

#### **Can I still sign up for Bank Draft or Credit Card Draft?**

Yes. In fact, this is a great complement to paperless bill, making it even more convenient.

Authorization form can be found on our website, [www.amud.com](http://www.amud.com).

#### **I just signed up for paperless billing, what happens next.**

You will receive an email from [TOPS@AMUD.COM](mailto:TOPS@AMUD.COM) the next time billing is calculated for your area.

This email will have an attachment of your billing statement.

#### **I signed up, why am I not getting my email?**

Check your deleted mail folder or junk folder.

Please give us a call if you are still having problems We will be happy to help you if you are still having problems.

Call the office at (817) 326-4720.

I want to sign up for paperless billing...

Fill out the information below and return to Acton Municipal Utility District by Mail, Fax, or Email [billing@amud.com](mailto:billing@amud.com):

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Your Name

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Your Service Address

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Your AMUD Account Number

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Your Phone Number

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Your Email Address

Thanks for going green!